

Wee Mart™ Laundry Service Agreement

Client Name: _____ (hereinafter, "Client")

Client Contact Information: _____

Introduction

This Service Agreement ("Agreement") is made between Wee Mart™ ("Company") and the customer ("Customer"). By using the laundry services provided by Wee Mart™, the Customer agrees to the terms and conditions outlined in this Agreement. Please read this Agreement in its entirety before signing.

Services Provided

Wee Mart™ offers the following services:

Standard Wash, Dry, and Fold Service: \$18 per bag (*approximately 12 pounds*).

Additional Services:

Stain Treatment: \$5 per bag.

Ironing: No iron service is offered.

Express Stain Removal Service: An additional \$1 per bag for *Express Stain Treatment* and an Express Service Fee applies for same-day service (laundry must be dropped off and accepted by noon for Same-Day Service).

Customer Responsibilities

Use of Mesh Laundry Bags: Customers must use the provided medium-sized mesh laundry bags for all laundry drop-offs. Customers may purchase our mesh bags as needed. Regular and loyal customers may have bags replaced free of charge at the discretion of management.

Proper Filling: Customers must ensure that bags are not overstuffed to the discretion of the staff accepting laundry for service.

Item Preparation: Customers should check all garments for items left in pockets and remove any delicate or dry-clean-only items. Staff reserve the right to refuse acceptance of any laundry without cause or explanation.

Turnaround Time

Standard Service: Laundry will be ready for pick-up within 24-48 hours (about 2 days). Turnaround times may vary based on the day of the week and holidays.

Express Service Fee: Same-day service is available, subject to approval for laundry dropped off and accepted by noon, a separate fee applies for stain removal, and is subject to an additional charge of \$10 for the first two bags, plus \$5 per additional bag. Availability may be limited based on volume and resources.

Payment and Charges

Payment Terms: Payment is due upon pick-up of the laundry.

Accepted Payment Methods: Cash, credit/debit cards, and online payments.

Pricing Adjustments: Prices are subject to change, and customers will be notified of any changes prior to service.

Liability

Damage: Wee Mart™ will take reasonable care of all items but is not responsible for damage due to items left in pockets, normal wear and tear, or items that are not suitable for standard washing and drying processes.

Lost Items: Customers must report any lost items within 24 hours of pick-up. Wee Mart™ will make reasonable efforts to locate and return lost items but is not liable for any losses beyond the cost of service.

Stain Treatment: While Wee Mart™ will attempt to remove stains as requested, the company does not guarantee complete removal and is not responsible for any resulting damage from stain treatment attempts.

Privacy Policy

Wee Mart™ respects your privacy and will protect your personal information. Customer data will be kept confidential and used solely for service-related purposes.

Non-Discrimination Clause

Wee Mart™ provides services without discrimination based on race, color, religion, sex, national origin, age, disability, or any other protected characteristic.

Force Majeure

Wee Mart™ is not liable for any failure to perform its obligations under this Agreement if such failure is due to circumstances beyond its reasonable control, including but not limited to acts of God, war, or natural disasters.

Dispute Resolution

Any disputes arising from this Agreement will be resolved through good-faith negotiations. If a resolution cannot be reached, the matter will be submitted to mediation before any legal action is taken. Customers are responsible for any costs associated with mediation.

Governing Law

This Agreement is governed by the laws of the State of Maryland.

Termination of Service

Wee Mart™ reserves the right to terminate or refuse service to any customer for any reason, including but not limited to non-compliance with this Agreement.

Contact Information

Email: admin@weemart.online

Phone: (240) 321-9583

Address: PO BOX 251, Oakland, MD 21550

Business Hours: Laundry 7AM to 7PM (Store open until 10PM) Daily, Except Federal Holidays.

Acceptance of Terms

By using Wee Mart™ services, the Customer acknowledges and agrees to the terms and conditions set forth in this Agreement.

Customer Signature: _____

Date: _____

Wee Mart™ Representative Signature: _____

Date: _____



WEE MART™

BIG CONVENIENCE

Location: _____

Store No. _____